**Communication**

Back in my engineering school, we were split in groups of 6 to make a big programming project. No one knew each other, since it was the beginning of the year. Someone immediately took the responsibility to be the manager of the team and we kind of agree because it seems that he knew what he was doing. Unfortunately, he started to be aggressive, acting like the « Parent » in the PAC transaction system. He was insulting us because we were not working as fast as he wanted, he was putting pressure on us to finish as fast as possible, and we were acting like the « children »: agreeing with him whatever he was saying. After 3 weeks of stress and nervous work, we realized that this was not useful for us 5 and even for him. However, his attitude bring communication between us 5, because we spontaneously but ourselves in the same basket, and we thought of a way to improve the collaboration of the entire team.

I had the ability to go and talk to this aggressive member, I tried to make him understand that communication was key in engineering if we want to succeed, but as you can imagine, it is difficult to change the mind of people like that. Fortunately for us, he was comprehensive and realized that he was too aggressive and begin to act more like an adult. The transaction between Parent and children tend to become a communication between adults.

For the future, I think I will go and see the aggressive manager in the first hours of the project, because as we stayed 3 weeks with hard pressure, we couldn’t be as efficient as we would have liked to be. In reality, if people are nervous and forced to do something from an aggressive person/manager, they will definitely make the work in a bad way.